Electronic Acknowledgement Receipt				
EFS ID:	2400011			
Application Number:	09756120			
International Application Number:				
Confirmation Number:	5602			
Title of Invention:	Method and system of remote support of device using e-mail			
First Named Inventor/Applicant Name:	Tetsuro Motoyama			
Customer Number:	22850			
Filer:	Marvin Jay Spivak/Abebech Hailemariam			
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Application Type:	Utility under 35 USC 111(a)			

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Submitted with Payment	yes
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File Listing:

Document	Document Description	File Name	File Size(Bytes)	Multi	Pages
Number		ocument Description File Name	/Message Digest	Part /.zip	(if appl.)

1		198775USAPPEALBRIEF.pd	1761839	yes	22		
		f	31729242921950d1a9fde893fffe61c52 e262926				
Multipart Description/PDF files in .zip description							
	Document Description		Start	End			
	Miscellaneous Incoming Letter		1	1			
	Appeal Brief Filed		2	22			
Warnings:							
Information:							
2 Fee Worksheet (PTO-06)	fee-info.pdf	8162	no	2			
		3e6522b60a80fba2dc748a587a2d465f 70589c0f					
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.